

Incident Response Plan

T.A.L.A. Security Incident Response Procedures

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1. Purpose

This document outlines T.A.L.A.'s comprehensive incident response procedures for detecting, responding to, and recovering from security incidents and breaches.

2. Incident Response Team

24/7 dedicated incident response team

- Chief Information Security Officer
- Security Operations Center Manager
- Incident Response Coordinator
- Forensic Analysis Specialist

3. Response Procedures

Detection: Automated monitoring 24/7

Response: Immediate containment within 1 hour

Analysis: Root cause analysis within 24 hours

Notification: Customer notification within 72 hours

Recovery: System restoration and hardening

4. Communication

All customers affected by incidents receive immediate notification with incident details and recommended actions.